



# West Texas Rural Telephone Cooperative Inc.

P.O. Box 1737  
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## DSL - INTERNET SERVICE AGREEMENT

Customer Name \_\_\_\_\_ Date \_\_\_\_\_  
Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
Physical Address \_\_\_\_\_ Main Phone # \_\_\_\_\_  
Contact Phone # \_\_\_\_\_ Install DSL on Phone # \_\_\_\_\_

### Services and Rates

- \$42.45 Residential Monthly DSL / Internet Rate \*
- \$49.95 Business Monthly DSL / Internet Rate \*
- \$60.00 DSL Modem Purchase (our system requires a Paradyne Reach DSL compatible modem)
- \$124.00 Wireless ADSL Modem with WLS G Broadband Router Purchase
- \$72.95 **Residential** Two Line / DSL Bundle Package \*\* (Package includes two phone lines, DSL / Internet access, and the following custom calling features for each line)
 

Anonymous Call Reject	Caller ID	Priority Ringing
Conference (3-way) Calling	Call Return	Preferred Call Fwd
Call Forward	Call Transfer Disconnect	Repeat Dialing
Call Forward on Busy	Call Waiting	Call Screening-Special Call Accept
Caller ID with Call Wait	Do Not Disturb	Speed Dialing

A dial-up internet account will be provided to DSL customers as a back-up for interruptions in DSL service.

If the DSL service is disconnected after the first 30 days of service and prior to the end of the 12-month minimum commitment period, WTRT will invoice the customer a prorated amount equal to 1/12 of the nonrecurring charge of \$125.00 for each full month remaining in the unsatisfied commitment period. \_\_\_\_\_ **Initial**

\* Requires a primary voice grade phone line from WTRT, failure to comply will result in a rate increase to DSL monthly service.

\*\* Customer must pay full Bundle Package rate monthly, failure to pay in full will result in loss of DSL service and special bundle rate pricing. Customer billing will be converted to two line basic local service only.

### Computer Pre-Qualification Information

#### What Operating System Do You Have

Win 95     Win 98     Win ME     Win XP     Win 2000     Other \_\_\_\_\_

Ethernet Card Required- Does your computer have one  yes     no     not sure

Do You Have a Current WTRT / WTS Internet Account  no    yes  Dial-Up     Wireless

User Name: \_\_\_\_\_ Password: \_\_\_\_\_

Your Dial-Up Number is \_\_\_\_\_

User Name & Password must be lowercase, 3 to 16 characters long and can include numbers and letters, but no symbols or spaces. Make it something you can remember but would not be obvious to someone else. User name is your e-mail address

### Service Agreement

The Customer (undersigned) acknowledges requesting DSL / Internet service from West Texas Rural Telephone Cooperative Inc. By signing below, Customer accepts the terms and conditions of service stated above and of the attached West Texas Rural Telephone Coop., Inc. Internet and DSL Service Agreement.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_